

# CTG Supports Vesofo-Afosoc in Creating a High-Quality Server Infrastructure



Reliability Matters



## The Client

Vesofo-Afosoc, a Belgian non-profit service provider, offers services in accounting, personnel administration, IT, reception, secretarial support, government procurement support, and maintenance and building management. Their clients are legally recognized non-profit entities in the fields of education, employment, and the management of funds for livelihood.

## The Challenge

In Vesofo-Afosoc's IT department, three staff members manage the client infrastructure and about a dozen servers run mail, file, web, and database services. Based on an IT audit, recommendations were made to improve several aspects of the server infrastructure: virtualization of the server park, clean-up of the active directory, and upgrade and improvement of the mail system, the central tape back-up system, and management of server passwords.

The organization wanted to improve the operational effectiveness of the server infrastructure in the following ways:

- High availability of the server park through virtualization
- Easy and clear user management through a more effective active directory

- A mail system that meets current market standards through an upgrade to MS Exchange 2013
- Additional mail services such as web mail and personal archives through mail improvements
- A secure and reliable backup of corporate data
- Secure and central access to server passwords

## The CTG Solution

Based on the client's requirements, CTG developed a comprehensive project plan and defined several subprojects to address each of the improvement requests. CTG's solution, supported by a three-fold approach focusing on people, processes, and technology, minimized the interruption of services to end users and limited execution time.

## Results

CTG successfully completed this project and achieved all of the client's objectives. Vesofo-Afosoc now has a high-quality server infrastructure that is more manageable and secure with enhanced backup and new, upgraded mail services that are easy to support.



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